

## No contracts, no hidden fees, unlimited minutes.

Set up your sales and support teams for success. Try Aloware free for 7 days, no CC required. Unlike some fancy competitors, Aloware plans include **unlimited** inbound/outbound agent minutes & SMS.

Billed monthly **Billed quarterly (Save 15%)**

**iPro**

Unlimited inbound calls + texts  
best for support teams

**\$30** / user

- ✓ Local or toll-free number
- ✓ 2-way SMS/MMS
- ✓ 2-way SMS/MMS
- ✓ Click to dial
- ✓ Call recording
- ✓ Real-time reporting
- ✓ 20+ CRM integrations

Get Your Free 7 Days

**uPro**

Unlimited inbound and outbound  
contact center favorite

**\$60** / user

- ✓ Everything in iPro
- ✓ SMS/MMS broadcasting
- ✓ SMS/MMS broadcasting
- ✓ Call and text sequences
- ✓ Call monitor and barge
- ✓ Tagging and dispositions
- ✓ Queue callback
- ✓ Local presence\*

Get Your Free 7 Days

**xPro**

Power Dialer + custom workflows  
talk to 300+ leads a day

**\$80** / user

- ✓ Everything in uPro
- ✓ Power Dialer
- ✓ Power Dialer
- ✓ Workflow automation
- ✓ White-glove support
- ✓ Agent training
- ✓ Custom integrations

Get Your Free 7 Days

Plan Details	iPro	uPro	xPro
Monthly price (paid quarterly upfront)	\$30/mo	\$60/mo	\$80/mo
Minimum number of users	3	5	5
Maximum number of callers in queue	5	Unlimited	Unlimited
Phone number included in the plan	1 local or toll-free	1 local or toll-free	1 local or toll-free
Data storage	Unlimited	Unlimited	Unlimited

à la carte additions	iPro	uPro	xPro
Local numbers	\$3/mo	\$2/mo	\$1/mo
Toll-free numbers	\$6/mo	\$4/mo	\$2/mo
Toll-free inbound calls	6c/min	5c/min	4c/min
Agent outbound minutes	4c/min	Free	Free
Agent outbound SMS	2.0c/piece	Free	Free
Toll-free SMS	2.0c/piece	2.0c/piece	2.0c/piece
Outbound call sequences*	4c/min	3c/min	2c/min
Outbound SMS sequences*	2.0c/piece	1.5c/piece	1.0c/piece
Outbound MMS sequences*	6.0c/piece	4.0c/piece	2.0c/piece

\*Sequences are outbound calls and texts powered by Aloware automation, initiating agentless sales activities for increased efficiency.

For Your Company	iPro	uPro	xPro
Instant local & toll-free numbers	✓	✓	✓
International numbers	-	✓	✓
Customized greetings	✓	✓	✓
Open & closed business hour routing	✓	✓	✓
IVR tree builder	✓	✓	✓
Smart hold queues	-	✓	✓

For Your Customers	iPro	uPro	xPro
Custom hold music	✓	✓	✓
Cold transfers	✓	✓	✓
Warm transfers	✓	✓	✓
In-queue callback	-	✓	✓
Voice-enabled IVRs	-	✓	✓
Handle issues by text	-	✓	✓
Pre-call intent detection	-	✓	✓

For Your IT Team	iPro	uPro	xPro
Ring groups	3	unlimited	unlimited
Cascade routing	✓	✓	✓
Round robin routing	✓	✓	✓
Simulring	✓	✓	✓
Extensions	✓	✓	✓
Blacklist numbers	✓	✓	✓
Concurrent calls	10 max	unlimited	unlimited

For Your Agents	iPro	uPro	xPro
Forward-to-mobile	✓	✓	✓
Voicecall by email	✓	✓	✓
Hold with music	✓	✓	✓
Working hours per user	✓	✓	✓
Desktop notifications	✓	✓	✓
Click-to-dial	✓	✓	✓
After-call work	✓	✓	✓
Shared contacts	✓	✓	✓
Mandatory tagging	✓	✓	✓
Conference call	✓	✓	✓
Power Dialer	-	-	✓

For Your Supervisors	iPro	uPro	xPro
Call recording	✓	✓	✓
Real-time dashboard	✓	✓	✓
Live call logs	✓	✓	✓
Live agent availability	✓	✓	✓
Call monitoring	✓	✓	✓
Call barging	-	✓	✓
Coach agents (call whisper)	-	✓	✓
Custom Filters	-	✓	✓
Advanced analytics	✓	✓	✓
Custom analytics	✓	✓	✓
Email reports	✓	✓	✓

For Your Marketing Team	iPro	uPro	xPro
Workflow automation	-	✓	✓
Call tracking	-	✓	✓
Smart automation/conditional statements	-	✓	✓
Email intake & processor	-	✓	✓
Press 1 agent hunter	5 max	✓	✓
Missed follow ups	✓	✓	✓

For The Gurus	iPro	uPro	xPro
Mini-CRM	✓	✓	✓
Parallel calls	✓	✓	✓
Pause-resume recording	✓	✓	✓
State geo routing	✓	✓	✓
Historical analytics	10 max	unlimited	unlimited
Sentiment detection	5 max	unlimited	unlimited
Call transcripts	✓	✓	✓
Keyword analysis	✓	✓	✓

Apps and Integrations	iPro	uPro	xPro
Mobile apps	✓	✓	✓
Full API access	✓	✓	✓
Lead intake API	✓	✓	✓
Webhooks	✓	✓	✓
Hubspot integration	✓	✓	✓
Pipedrive integration	10 max	✓	✓
Help Scout Integration	5 max	✓	✓
Salesforce Service Cloud integration	✓	✓	✓
Salesforce Sales Cloud integration	✓	✓	✓
Other native integrations	✓	✓	✓
Custom Integration	✓	✓	✓

Customer Support	iPro	uPro	xPro
Help center access	✓	✓	✓
Email support	✓	✓	✓
Phone support	✓	✓	✓
VIP hotline 8am-10pm	✓	✓	✓
Dedicated account manager	✓	✓	✓
One-to-one onboarding sessions	10 max	unlimited	unlimited
Service-level agreement (SLA)	5 max	Custom	Custom

## Take it from our happy customers

**Kevin Ramproop**  
CTO at Express Trucking Group

"The automated dialer feature is a huge plus, allows me to put all my leads in a list and blast the phone really fast. If the customer is not available (which is usually the case) I send them a text automatically."

**Hayato Hori**  
CEO at RocketOffr

"Aloware introduced us to SMS marketing for home sellers and wholesale real estate. We've been able to triple our homes under contract acquisition with Aloware SMS marketing and dialer combined."

**Patricia Araiza**  
Manager, Sales Development at GoSite

"I am a manager who is using Aloware for our team of 100 SDRs. I love the support that Anosh and Sohrab have given us. When we experienced an issue we were able to reach out to them directly to get it fixed. I also liked the flexibility that they provided us, by customizing and tailoring Aloware to our needs."

**Ryan Buswell**  
CEO at JustPressOne, Inc.

"Everything about Aloware is a game-changer. They are really creating a phone for the future and every time we implement it ASAP. Its such a part of something so revolutionary, seeing it grow everyday into a more powerful tool, helps us become a more efficient company."

## Great customer experience makes all the difference. We've got you covered.

Changes in workflow systems can be too much to handle for your fast-paced business. We're here to help you get settled and to answer all your questions, 24/7.

**Is it really unlimited?**

Yes! We do offer unlimited calls and texts for your agents to maximize. Depending on the plan, it may include both inbound and outbound credits. Only communications triggered by our automation tools are charged per usage.

**Do I need special hardware for this?**

**Can I bring my existing numbers?**

**Does this work with big teams?**

**How about outbound campaigns?**

**How can I see it in action?**

**Can I use this anywhere in the world?**

**Do I need special hardware for this?**

**Get a free consultation**

Full name\*

Company email\*

Phone number\*

Submit

By clicking the Request Free Trial button, you agree to our [Terms and Conditions](#) and [Privacy Policy](#).